

<b>Welfare and Recovery Useful contacts for CFA members</b>	
<b>Welfare Support For CFA Members And Their Families</b>	
CISM Peer Program – Contact your Regional Peer Coordinator	
Chaplains & Psychologists (Coverage International)	1800 337 068
Counsellors & Psychologists (PPC Worldwide)	1300 361 008
CFA after hours welfare support	1800 628 616
Brigades Online – go to the member welfare page	<a href="http://www.cfa.vic.gov.au">www.cfa.vic.gov.au</a>
<b>CFA Members OHS Injuries and Health Issues</b>	
Brigade Captain, functional manager or the RDO	
Peter Langridge, Health Services Team Coordinator, CFA HQ	0419 373 983
Jeff Green, CFA OH&S Manager, CFA HQ	9262 8395
<a href="#">CFA Volunteer Compensation Contact your Region HQ</a> If damage or loss of personal property occurs members are covered by the CFA Volunteer Compensation Scheme. Personal property includes any clothing or personal effects worn while providing a CFA service or the loss of a motor vehicle or equipment owned by a member being used in the performance of a CFA service	
<a href="#">CFA Members Insurance Advice Hotline</a> For insurance related questions or assistance with preparing or lodging claims	1800 302 428
<b>Additional Services And Contacts To Assist CFA Members</b>	
VFBV Black Saturday Volunteer Recovery Fund For CFA Volunteers	9886 1141 <a href="http://www.vfbv.com.au">www.vfbv.com.au</a>
Centrelink \$1000.00 Disaster Recovery Payment	1802 211 <a href="http://www.centrelink.gov.au">www.centrelink.gov.au</a>
<a href="#">Bushfire Appeal Fund – Department Of Human Services</a> Assistance for home damage/lost work tools/home dislocation/sever injury/compassion and bereavement payments	1800 180 213 <a href="http://www.dhs.vic.gov.au/bushfire-appeal">www.dhs.vic.gov.au/bushfire-appeal</a>
<a href="#">Australian Government Disaster Assist website</a> For links to individual and community assistance grants and services	<a href="http://www.disasterassist.gov.au">www.disasterassist.gov.au</a>
<a href="#">Financial Information for Small Businesses</a> Loss of taxation records for small businesses, call the ATO  Information and advice for businesses  Rural Finance for small businesses and primary producers	13 11 42  <a href="http://www.dhs.vic.gov.au">www.dhs.vic.gov.au</a>  1800 255 925 or <a href="http://www.ruralfinance.com.au">www.ruralfinance.com.au</a>
<a href="#">Bushfire Clean up Operation</a> For demolition and clean up of properties register at <a href="http://www.vic.gov.au/bushfire-cleanup">www.vic.gov.au/bushfire-cleanup</a> Licensed contractors who are interested in taking part in the cleanup and demolition program can email <a href="mailto:firecleanup@grocon.com.au">firecleanup@grocon.com.au</a> or 1800 136 762	

## Useful Contacts For The Community

Relief and Recovery Centres

1800 240 667  
[www.dhs.vic.gov.au](http://www.dhs.vic.gov.au)

### [Bushfire Building Advice Line](#)

The Victorian Government, the Building Commission and Plumbing Industry Commission have released a publication to help and advise people returning to bushfire affected homes. A Guide to the Safe Return to Your Property has been sent to all councils in the fire regions and can be downloaded at [www.buildingcommission.com.au](http://www.buildingcommission.com.au)

### [Case Managers](#)

Case Managers will work with affected individuals and families to get them all the practical support they need. To register and have a case manager assigned to you, call the Victorian Bushfire Case Management Service on 1800 050 400

### [Emergency Financial Aid](#)

Contact your appropriate DHS office  
Melbourne Eastern Region 9843 6000  
North & Western Region 1300 664 977  
Southern Region 9213 2111  
Country  
Barwon South West 5226 4540  
Gippsland 51772500  
Grampians 5333 6669  
Hume 5722 0555  
Loddon Mallee 5434 5555

### [Identification Recovery](#)

Support is available for people affected by February 2009 bushfires to help recover important proof of identity documents. A specific form to apply for the replacement of Birth, Marriage and Change of Name Certificates can be downloaded from Brigades Online or contact The Victorian Registry on 1300 369 367 or [www.bdm.vic.gov.au](http://www.bdm.vic.gov.au)

### [Communications](#)

Australia Post 13 13 18  
Vodafone 1555 (from mobiles) 1300 650 410 (from landlines)  
Optus 1300 300 937  
Telstra 13 22 03

### [Animals](#)

RSPCA 9224 2222 [www.rspcavic.org](http://www.rspcavic.org)  
Wildlife 1300 650 410  
Help for Wildlife 0417 380 687  
To donate fodder, call the VFF 1300 882 833  
The Lost Dogs Home is offering free board for domestic pets in areas under threat of bushfire or for those from areas devastated by fire. If you are unable to get your pet to one of the homes locations, an animal ambulance can pick it up. Contact The Lost Dogs Home on 9329 2755.

### [Counselling / Medical Advice](#)

Anyone needing counseling can contact the Nurse-on-call Bushfire Health and Counselling Line on 1300 606 024. You can speak to a qualified nurse and then be put through to a specialist counselor.

[Lifeline](#)

131 114

[Parentline](#)

132 289

[Kids Helpline](#)

1800 551 800